



# Arbitration & Alternative Dispute Resolution

## Government, Legal & Public Sector

QGT-GOV-108 | Foundation | 5 or 10 days | Online, classroom, in-house

### Course overview

Arbitration & Alternative Dispute Resolution is an introduction that builds a solid working knowledge in Arbitration & Alternative Dispute Resolution. It covers the principles, the requirements of international public-sector frameworks and GCC regulations, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

### What participants will be able to do

- Explain the principles, terminology and scope of Arbitration & Alternative Dispute Resolution
- Apply the relevant requirements of international public-sector frameworks and GCC regulations
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

### Who should attend

Designed for government officials, legal advisors, compliance officers and policy teams, new joiners and anyone who needs a solid grounding in the subject.

### Course outline (5 days)

#### Day 1: Principles and terminology

Scope, key definitions and how Arbitration & Alternative Dispute Resolution fits into daily operations

#### Day 2: Codes, standards and requirements

What international public-sector frameworks and GCC regulations require, and how to read them

#### Day 3: Methods, tools and calculations

Step-by-step methods, checklists and worked examples

#### Day 4: Operation, inspection and common problems

Typical failures, warning signs and what to do about them

#### Day 5: Case studies, workshop and assessment

Group exercise on real cases and a final knowledge check

### What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

## Fees (USD per participant)

| Duration | Live online | Classroom | In-house |
|----------|-------------|-----------|----------|
| 5 days   | \$3,000     | \$5,500   | On quote |
| 10 days  | \$5,500     | \$9,900   | On quote |

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

## Dates and cities 2027–2030

| Dates               | City          | Format        | Duration | Fee     |
|---------------------|---------------|---------------|----------|---------|
| 10–14 May 2027      | Copenhagen    | Classroom     | 5 days   | \$5,500 |
| 16–27 May 2027      | Al Khobar     | Classroom     | 10 days  | \$9,900 |
| 23–27 Aug 2027      | Accra         | Classroom     | 5 days   | \$5,500 |
| 11–22 Oct 2027      | Brussels      | Classroom     | 10 days  | \$9,900 |
| 29 Nov – 3 Dec 2027 | Online (live) | Online (live) | 5 days   | \$3,000 |
| 16–20 Jan 2028      | Doha          | Classroom     | 5 days   | \$5,500 |
| 24 Jan – 4 Feb 2028 | Zurich        | Classroom     | 10 days  | \$9,900 |
| 28 May – 1 Jun 2028 | Salalah       | Classroom     | 5 days   | \$5,500 |
| 3–14 Jul 2028       | Athens        | Classroom     | 10 days  | \$9,900 |
| 21–25 Aug 2028      | Online (live) | Online (live) | 5 days   | \$3,000 |
| 15–19 Jan 2029      | Kuala Lumpur  | Classroom     | 5 days   | \$5,500 |
| 2–13 Jul 2029       | Lagos         | Classroom     | 10 days  | \$9,900 |
| 29 Jul – 2 Aug 2029 | Salalah       | Classroom     | 5 days   | \$5,500 |
| 6–17 Aug 2029       | Casablanca    | Classroom     | 10 days  | \$9,900 |
| 10–14 Sep 2029      | Online (live) | Online (live) | 5 days   | \$3,000 |
| 4–8 Feb 2030        | Singapore     | Classroom     | 5 days   | \$5,500 |
| 6–17 May 2030       | Copenhagen    | Classroom     | 10 days  | \$9,900 |
| 17–21 Jun 2030      | Beirut        | Classroom     | 5 days   | \$5,500 |
| 21 Jul – 1 Aug 2030 | Jeddah        | Classroom     | 10 days  | \$9,900 |
| 19–23 Aug 2030      | Online (live) | Online (live) | 5 days   | \$3,000 |

## How to register

### Register online or scan the code

<https://qimmatrainig.com/courses/arbitration-and-alternative-dispute-resolution/>

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