



Business Process Improvement: Advanced Level

Leadership & Management

QGT-LEA-134 | Advanced | 5 or 10 days | Online, classroom, in-house

Course overview

Business Process Improvement: Advanced Level is an advanced programme for experienced practitioners in Business Process Improvement. It covers the principles, the requirements of leading management research and international best practice, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Business Process Improvement
- Apply the relevant requirements of leading management research and international best practice
- Apply advanced analysis methods to real operating data
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for executives, managers, team leaders and high-potential staff with at least three years of experience.

Course outline (5 days)

Day 1: Core principles revisited

Fast review and recent changes in leading management research and international best practice

Day 2: Advanced analysis methods

Detailed techniques, data interpretation and calculations

Day 3: Design and performance optimisation

Improving reliability, efficiency and cost

Day 4: Troubleshooting complex cases

Diagnosing multi-cause problems from field data

Day 5: Risk, decisions and integration

Building a risk-based plan and presenting recommendations

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
28 Jun – 9 Jul 2027	Beirut	Classroom	10 days	\$9,900
26–30 Sep 2027	Amman	Classroom	5 days	\$5,500
11–22 Oct 2027	Rome	Classroom	10 days	\$9,900
18–22 Oct 2027	Cape Town	Classroom	5 days	\$5,500
1–12 Nov 2027	Online (live)	Online (live)	10 days	\$5,500
3–14 Apr 2028	Lisbon	Classroom	10 days	\$9,900
17–21 Jul 2028	Amsterdam	Classroom	5 days	\$5,500
7–18 Aug 2028	Abu Dhabi	Classroom	10 days	\$9,900
13–17 Nov 2028	Kigali	Classroom	5 days	\$5,500
27 Nov – 8 Dec 2028	Online (live)	Online (live)	10 days	\$5,500
22 Jan – 2 Feb 2029	Amsterdam	Classroom	10 days	\$9,900
12–16 Feb 2029	Vienna	Classroom	5 days	\$5,500
9–20 Apr 2029	Singapore	Classroom	10 days	\$9,900
13–17 May 2029	Jeddah	Classroom	5 days	\$5,500
24 Sep – 5 Oct 2029	Online (live)	Online (live)	10 days	\$5,500
7–18 Jan 2030	Rome	Classroom	10 days	\$9,900
11–15 Feb 2030	Tunis	Classroom	5 days	\$5,500
14–25 Apr 2030	Riyadh	Classroom	10 days	\$9,900
14–18 Jul 2030	Manama	Classroom	5 days	\$5,500
22 Jul – 2 Aug 2030	Online (live)	Online (live)	10 days	\$5,500

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/business-process-improvement-advanced-level/>

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