



Conflict Management: Advanced Level

Leadership & Management

QGT-LEA-136 | Advanced | 5 or 10 days | Online, classroom, in-house

Course overview

Conflict Management: Advanced Level is an advanced programme for experienced practitioners in Conflict Management. It covers the principles, the requirements of leading management research and international best practice, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Conflict Management
- Apply the relevant requirements of leading management research and international best practice
- Apply advanced analysis methods to real operating data
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for executives, managers, team leaders and high-potential staff with at least three years of experience.

Course outline (5 days)

Day 1: Core principles revisited

Fast review and recent changes in leading management research and international best practice

Day 2: Advanced analysis methods

Detailed techniques, data interpretation and calculations

Day 3: Design and performance optimisation

Improving reliability, efficiency and cost

Day 4: Troubleshooting complex cases

Diagnosing multi-cause problems from field data

Day 5: Risk, decisions and integration

Building a risk-based plan and presenting recommendations

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
4–15 Apr 2027	Algiers	Classroom	10 days	\$9,900
12–16 Apr 2027	Tunis	Classroom	5 days	\$5,500
31 May – 11 Jun 2027	Toronto	Classroom	10 days	\$9,900
16–20 Aug 2027	Luanda	Classroom	5 days	\$5,500
20 Sep – 1 Oct 2027	Online (live)	Online (live)	10 days	\$5,500
14–25 Feb 2028	Amsterdam	Classroom	10 days	\$9,900
6–10 Mar 2028	London	Classroom	5 days	\$5,500
20–31 Mar 2028	Toronto	Classroom	10 days	\$9,900
24–28 Apr 2028	Marrakech	Classroom	5 days	\$5,500
4–15 Sep 2028	Online (live)	Online (live)	10 days	\$5,500
12–23 Feb 2029	Nairobi	Classroom	10 days	\$9,900
13–17 May 2029	Salalah	Classroom	5 days	\$5,500
20–31 Aug 2029	Sharjah	Classroom	10 days	\$9,900
30 Sep – 4 Oct 2029	Muscat	Classroom	5 days	\$5,500
3–14 Dec 2029	Online (live)	Online (live)	10 days	\$5,500
18–29 Mar 2030	Kigali	Classroom	10 days	\$9,900
22–26 Apr 2030	Tunis	Classroom	5 days	\$5,500
19–30 May 2030	Doha	Classroom	10 days	\$9,900
26–30 May 2030	Amman	Classroom	5 days	\$5,500
2–13 Dec 2030	Online (live)	Online (live)	10 days	\$5,500

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/conflict-management-advanced-level/>

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