



Conflict Management Masterclass

Leadership & Management

QGT-LEA-178 | Masterclass | 5 or 10 days | Online, classroom, in-house

Course overview

Conflict Management Masterclass is a senior-level masterclass on strategy and performance in Conflict Management. It covers the principles, the requirements of leading management research and international best practice, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Conflict Management
- Apply the relevant requirements of leading management research and international best practice
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Build a business case and roadmap their leadership team can act on

Who should attend

Designed for executives, managers, team leaders and high-potential staff in senior and leadership roles.

Course outline (5 days)

Day 1: Strategic view of Conflict Management

Trends, regulation and what leading companies do differently

Day 2: Benchmarking and performance

KPIs, maturity models and gap analysis

Day 3: Lessons from major incidents and projects

Decision points that changed outcomes

Day 4: Leading the change

Building the business case, budget and team capability

Day 5: Masterclass forum

Expert panel, peer exchange and personal roadmap

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
18–22 Jan 2027	Singapore	Classroom	5 days	\$5,500
1–12 Feb 2027	Paris	Classroom	10 days	\$9,900
19–23 Jul 2027	Athens	Classroom	5 days	\$5,500
25 Oct – 5 Nov 2027	Milan	Classroom	10 days	\$9,900
6–10 Dec 2027	Online (live)	Online (live)	5 days	\$3,000
28 Feb – 3 Mar 2028	Casablanca	Classroom	5 days	\$5,500
13–24 Mar 2028	Geneva	Classroom	10 days	\$9,900
15–19 May 2028	Bangkok	Classroom	5 days	\$5,500
26 Jun – 7 Jul 2028	Lisbon	Classroom	10 days	\$9,900
4–8 Dec 2028	Online (live)	Online (live)	5 days	\$3,000
8–12 Jan 2029	Brussels	Classroom	5 days	\$5,500
13–24 Aug 2029	Beirut	Classroom	10 days	\$9,900
26–30 Aug 2029	Al Khobar	Classroom	5 days	\$5,500
7–18 Oct 2029	Riyadh	Classroom	10 days	\$9,900
22–26 Oct 2029	Online (live)	Online (live)	5 days	\$3,000
6–10 Jan 2030	Amman	Classroom	5 days	\$5,500
4–15 Mar 2030	Madrid	Classroom	10 days	\$9,900
8–12 Jul 2030	Edinburgh	Classroom	5 days	\$5,500
7–18 Oct 2030	Baku	Classroom	10 days	\$9,900
4–8 Nov 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/conflict-management-masterclass/>

WhatsApp: +971 50 697 0908

Email: training@qimmatrainig.com

