



Emergency Medical Services Management: Advanced Level

Healthcare & Hospital Management

QGT-HCM-121 | Advanced | 5 or 10 days | Online, classroom, in-house

Course overview

Emergency Medical Services Management: Advanced Level is an advanced programme for experienced practitioners in Emergency Medical Services Management. It covers the principles, the requirements of JCI standards, WHO guidance and ISO 15189, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Emergency Medical Services Management
- Apply the relevant requirements of JCI standards, WHO guidance and ISO 15189
- Apply advanced analysis methods to real operating data
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for hospital managers, quality coordinators, clinical leaders and healthcare administrators with at least three years of experience.

Course outline (5 days)

Day 1: Core principles revisited

Fast review and recent changes in JCI standards, WHO guidance and ISO 15189

Day 2: Advanced analysis methods

Detailed techniques, data interpretation and calculations

Day 3: Design and performance optimisation

Improving reliability, efficiency and cost

Day 4: Troubleshooting complex cases

Diagnosing multi-cause problems from field data

Day 5: Risk, decisions and integration

Building a risk-based plan and presenting recommendations

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
18–29 Jan 2027	Barcelona	Classroom	10 days	\$9,900
14–18 Mar 2027	Algiers	Classroom	5 days	\$5,500
19–30 Apr 2027	London	Classroom	10 days	\$9,900
16–20 Aug 2027	Istanbul	Classroom	5 days	\$5,500
20 Sep – 1 Oct 2027	Online (live)	Online (live)	10 days	\$5,500
3–14 Apr 2028	Kuala Lumpur	Classroom	10 days	\$9,900
7–11 May 2028	Salalah	Classroom	5 days	\$5,500
5–16 Jun 2028	Athens	Classroom	10 days	\$9,900
7–11 Aug 2028	Budapest	Classroom	5 days	\$5,500
30 Oct – 10 Nov 2028	Online (live)	Online (live)	10 days	\$5,500
8–19 Jan 2029	Marrakech	Classroom	10 days	\$9,900
14–18 Jan 2029	Jeddah	Classroom	5 days	\$5,500
25 Jun – 6 Jul 2029	Kigali	Classroom	10 days	\$9,900
30 Jul – 3 Aug 2029	Baku	Classroom	5 days	\$5,500
10–21 Sep 2029	Online (live)	Online (live)	10 days	\$5,500
14–25 Jan 2030	Zurich	Classroom	10 days	\$9,900
10–14 Jun 2030	Houston	Classroom	5 days	\$5,500
1–12 Jul 2030	Bangkok	Classroom	10 days	\$9,900
30 Sep – 4 Oct 2030	Tbilisi	Classroom	5 days	\$5,500
7–18 Oct 2030	Online (live)	Online (live)	10 days	\$5,500

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/emergency-medical-services-management-advanced-level/>

WhatsApp: +971 50 697 0908

Email: training@qimmatrainig.com

