



Emergency Medical Services Management

Healthcare & Hospital Management

QGT-HCM-109 | Foundation | 5 or 10 days | Online, classroom, in-house

Course overview

Emergency Medical Services Management is an introduction that builds a solid working knowledge in Emergency Medical Services Management. It covers the principles, the requirements of JCI standards, WHO guidance and ISO 15189, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Emergency Medical Services Management
- Apply the relevant requirements of JCI standards, WHO guidance and ISO 15189
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for hospital managers, quality coordinators, clinical leaders and healthcare administrators, new joiners and anyone who needs a solid grounding in the subject.

Course outline (5 days)

Day 1: Principles and terminology

Scope, key definitions and how Emergency Medical Services Management fits into daily operations

Day 2: Codes, standards and requirements

What JCI standards, WHO guidance and ISO 15189 require, and how to read them

Day 3: Methods, tools and calculations

Step-by-step methods, checklists and worked examples

Day 4: Operation, inspection and common problems

Typical failures, warning signs and what to do about them

Day 5: Case studies, workshop and assessment

Group exercise on real cases and a final knowledge check

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
22–26 Feb 2027	Budapest	Classroom	5 days	\$5,500
16–27 May 2027	Riyadh	Classroom	10 days	\$9,900
31 May – 4 Jun 2027	Edinburgh	Classroom	5 days	\$5,500
12–23 Jul 2027	London	Classroom	10 days	\$9,900
6–10 Sep 2027	Online (live)	Online (live)	5 days	\$3,000
7–11 Feb 2028	Budapest	Classroom	5 days	\$5,500
12–23 Mar 2028	Al Khobar	Classroom	10 days	\$9,900
24–28 Apr 2028	Athens	Classroom	5 days	\$5,500
23 Jul – 3 Aug 2028	Doha	Classroom	10 days	\$9,900
27 Nov – 1 Dec 2028	Online (live)	Online (live)	5 days	\$3,000
8–12 Jan 2029	Milan	Classroom	5 days	\$5,500
30 Apr – 11 May 2029	Sharjah	Classroom	10 days	\$9,900
23–27 Jul 2029	Casablanca	Classroom	5 days	\$5,500
16–27 Sep 2029	Manama	Classroom	10 days	\$9,900
12–16 Nov 2029	Online (live)	Online (live)	5 days	\$3,000
11–15 Mar 2030	Stockholm	Classroom	5 days	\$5,500
18–29 Mar 2030	Marrakech	Classroom	10 days	\$9,900
14–18 Jul 2030	Algiers	Classroom	5 days	\$5,500
16–27 Sep 2030	Athens	Classroom	10 days	\$9,900
21–25 Oct 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/emergency-medical-services-management/>

WhatsApp: +971 50 697 0908

Email: training@qimmatrainig.com

