



Healthcare Leadership Masterclass

Healthcare & Hospital Management

QGT-HCM-146 | Masterclass | 5 or 10 days | Online, classroom, in-house

Course overview

Healthcare Leadership Masterclass is a senior-level masterclass on strategy and performance in Healthcare Leadership. It covers the principles, the requirements of JCI standards, WHO guidance and ISO 15189, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Healthcare Leadership
- Apply the relevant requirements of JCI standards, WHO guidance and ISO 15189
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Build a business case and roadmap their leadership team can act on

Who should attend

Designed for hospital managers, quality coordinators, clinical leaders and healthcare administrators in senior and leadership roles.

Course outline (5 days)

Day 1: Strategic view of Healthcare Leadership

Trends, regulation and what leading companies do differently

Day 2: Benchmarking and performance

KPIs, maturity models and gap analysis

Day 3: Lessons from major incidents and projects

Decision points that changed outcomes

Day 4: Leading the change

Building the business case, budget and team capability

Day 5: Masterclass forum

Expert panel, peer exchange and personal roadmap

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
11–15 Jan 2027	Munich	Classroom	5 days	\$5,500
8–19 Feb 2027	Geneva	Classroom	10 days	\$9,900
15–19 Feb 2027	Toronto	Classroom	5 days	\$5,500
2–13 May 2027	Kuwait City	Classroom	10 days	\$9,900
16–20 Aug 2027	Online (live)	Online (live)	5 days	\$3,000
28 Feb – 3 Mar 2028	Singapore	Classroom	5 days	\$5,500
12–23 Mar 2028	Alexandria	Classroom	10 days	\$9,900
8–12 May 2028	Frankfurt	Classroom	5 days	\$5,500
31 Jul – 11 Aug 2028	Baku	Classroom	10 days	\$9,900
2–6 Oct 2028	Online (live)	Online (live)	5 days	\$3,000
16–20 Apr 2029	Sharjah	Classroom	5 days	\$5,500
3–14 Sep 2029	Brussels	Classroom	10 days	\$9,900
17–21 Sep 2029	Lisbon	Classroom	5 days	\$5,500
30 Sep – 11 Oct 2029	Cairo	Classroom	10 days	\$9,900
3–7 Dec 2029	Online (live)	Online (live)	5 days	\$3,000
16–20 Jun 2030	Kuwait City	Classroom	5 days	\$5,500
7–18 Jul 2030	Alexandria	Classroom	10 days	\$9,900
15–19 Jul 2030	Sharjah	Classroom	5 days	\$5,500
19–30 Aug 2030	Nairobi	Classroom	10 days	\$9,900
16–20 Sep 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/healthcare-leadership-masterclass/>

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