



Healthcare Quality & Patient Safety

Healthcare & Hospital Management

QGT-HCM-102 | Foundation | 5 or 10 days | Online, classroom, in-house

Course overview

Healthcare Quality & Patient Safety is an introduction that builds a solid working knowledge in Healthcare Quality & Patient Safety. It covers the principles, the requirements of JCI standards, WHO guidance and ISO 15189, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Healthcare Quality & Patient Safety
- Apply the relevant requirements of JCI standards, WHO guidance and ISO 15189
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for hospital managers, quality coordinators, clinical leaders and healthcare administrators, new joiners and anyone who needs a solid grounding in the subject.

Course outline (5 days)

Day 1: Principles and terminology

Scope, key definitions and how Healthcare Quality & Patient Safety fits into daily operations

Day 2: Codes, standards and requirements

What JCI standards, WHO guidance and ISO 15189 require, and how to read them

Day 3: Methods, tools and calculations

Step-by-step methods, checklists and worked examples

Day 4: Operation, inspection and common problems

Typical failures, warning signs and what to do about them

Day 5: Case studies, workshop and assessment

Group exercise on real cases and a final knowledge check

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
1–5 Mar 2027	London	Classroom	5 days	\$5,500
3–14 May 2027	Paris	Classroom	10 days	\$9,900
2–6 Aug 2027	Accra	Classroom	5 days	\$5,500
14–25 Nov 2027	Salalah	Classroom	10 days	\$9,900
6–10 Dec 2027	Online (live)	Online (live)	5 days	\$3,000
7–11 Feb 2028	Casablanca	Classroom	5 days	\$5,500
14–25 Feb 2028	London	Classroom	10 days	\$9,900
3–7 Jul 2028	Abu Dhabi	Classroom	5 days	\$5,500
31 Jul – 11 Aug 2028	Baku	Classroom	10 days	\$9,900
20–24 Nov 2028	Online (live)	Online (live)	5 days	\$3,000
28 May – 1 Jun 2029	Stockholm	Classroom	5 days	\$5,500
30 Jul – 10 Aug 2029	Accra	Classroom	10 days	\$9,900
26–30 Aug 2029	Doha	Classroom	5 days	\$5,500
22 Oct – 2 Nov 2029	Geneva	Classroom	10 days	\$9,900
3–7 Dec 2029	Online (live)	Online (live)	5 days	\$3,000
7–11 Apr 2030	Doha	Classroom	5 days	\$5,500
27 May – 7 Jun 2030	Istanbul	Classroom	10 days	\$9,900
10–14 Jun 2030	Prague	Classroom	5 days	\$5,500
5–16 Aug 2030	Baku	Classroom	10 days	\$9,900
2–6 Dec 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/healthcare-quality-and-patient-safety/>

WhatsApp: +971 50 697 0908

Email: training@qimmatrainig.com

