



Healthcare Quality & Patient Safety: Practical Workshop

Healthcare & Hospital Management

QGT-HCM-126 | Practical workshop | 5 or 10 days | Online, classroom, in-house

Course overview

Healthcare Quality & Patient Safety: Practical Workshop is a hands-on workshop built around exercises and real site problems in Healthcare Quality & Patient Safety. It covers the principles, the requirements of JCI standards, WHO guidance and ISO 15189, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Healthcare Quality & Patient Safety
- Apply the relevant requirements of JCI standards, WHO guidance and ISO 15189
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for hospital managers, quality coordinators, clinical leaders and healthcare administrators who want practice rather than theory.

Course outline (5 days)

Day 1: Workshop briefing and baseline

Participants bring a real problem from their own site

Day 2: Guided practice 1

Hands-on exercises using templates, checklists and calculators

Day 3: Guided practice 2

Simulations and role-play based on Healthcare Quality & Patient Safety scenarios

Day 4: Field cases from the Gulf and Africa

Analysing what went wrong and what worked

Day 5: Action plan and peer review

Each participant leaves with a reviewed improvement plan

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
8–12 Mar 2027	London	Classroom	5 days	\$5,500
14–25 Mar 2027	Muscat	Classroom	10 days	\$9,900
12–16 Apr 2027	Edinburgh	Classroom	5 days	\$5,500
4–15 Jul 2027	Jeddah	Classroom	10 days	\$9,900
23–27 Aug 2027	Online (live)	Online (live)	5 days	\$3,000
21–25 Feb 2028	Milan	Classroom	5 days	\$5,500
16–27 Jul 2028	Salalah	Classroom	10 days	\$9,900
2–6 Oct 2028	Rome	Classroom	5 days	\$5,500
30 Oct – 10 Nov 2028	Lisbon	Classroom	10 days	\$9,900
6–10 Nov 2028	Online (live)	Online (live)	5 days	\$3,000
14–18 Jan 2029	Sharm El Sheikh	Classroom	5 days	\$5,500
11–22 Jun 2029	Beirut	Classroom	10 days	\$9,900
9–13 Jul 2029	Frankfurt	Classroom	5 days	\$5,500
9–20 Sep 2029	Manama	Classroom	10 days	\$9,900
8–12 Oct 2029	Online (live)	Online (live)	5 days	\$3,000
7–11 Jan 2030	Edinburgh	Classroom	5 days	\$5,500
13–24 Jan 2030	Salalah	Classroom	10 days	\$9,900
28 Jan – 1 Feb 2030	Berlin	Classroom	5 days	\$5,500
29 Apr – 10 May 2030	Amsterdam	Classroom	10 days	\$9,900
2–6 Sep 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/healthcare-quality-and-patient-safety-practical-workshop/>

WhatsApp: +971 50 697 0908

Email: training@qimmatrainig.com

