



ISO 9001 Quality Management Systems Masterclass

Quality & ISO Management

QGT-QMS-164 | Masterclass | 5 or 10 days | Online, classroom, in-house

Course overview

ISO 9001 Quality Management Systems Masterclass is a senior-level masterclass on strategy and performance in ISO 9001 Quality Management Systems. It covers the principles, the requirements of ISO 9001, ISO 19011, ISO 31000 and ASQ bodies of knowledge, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of ISO 9001 Quality Management Systems
- Apply the relevant requirements of ISO 9001, ISO 19011, ISO 31000 and ASQ bodies of knowledge
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Build a business case and roadmap their leadership team can act on

Who should attend

Designed for quality managers, auditors, engineers and process owners in senior and leadership roles.

Course outline (5 days)

Day 1: Strategic view of ISO 9001 Quality Management Systems

Trends, regulation and what leading companies do differently

Day 2: Benchmarking and performance

KPIs, maturity models and gap analysis

Day 3: Lessons from major incidents and projects

Decision points that changed outcomes

Day 4: Leading the change

Building the business case, budget and team capability

Day 5: Masterclass forum

Expert panel, peer exchange and personal roadmap

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
21–25 Feb 2027	Salalah	Classroom	5 days	\$5,500
10–21 May 2027	Lisbon	Classroom	10 days	\$9,900
30 May – 3 Jun 2027	Cairo	Classroom	5 days	\$5,500
13–24 Jun 2027	Erbil	Classroom	10 days	\$9,900
4–8 Oct 2027	Online (live)	Online (live)	5 days	\$3,000
3–7 Apr 2028	Rome	Classroom	5 days	\$5,500
15–26 May 2028	Casablanca	Classroom	10 days	\$9,900
16–20 Jul 2028	Erbil	Classroom	5 days	\$5,500
6–17 Nov 2028	Kigali	Classroom	10 days	\$9,900
4–8 Dec 2028	Online (live)	Online (live)	5 days	\$3,000
19–23 Mar 2029	Edinburgh	Classroom	5 days	\$5,500
9–20 Jul 2029	Amsterdam	Classroom	10 days	\$9,900
16–20 Sep 2029	Kuwait City	Classroom	5 days	\$5,500
8–19 Oct 2029	Accra	Classroom	10 days	\$9,900
15–19 Oct 2029	Online (live)	Online (live)	5 days	\$3,000
13–17 Jan 2030	Manama	Classroom	5 days	\$5,500
17–28 Feb 2030	Algiers	Classroom	10 days	\$9,900
18–22 Mar 2030	Johannesburg	Classroom	5 days	\$5,500
13–24 May 2030	Istanbul	Classroom	10 days	\$9,900
9–13 Sep 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/iso-9001-quality-management-systems-masterclass/>

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