



Pharmacy & Medical Supply Management Masterclass

Healthcare & Hospital Management

QGT-HCM-144 | Masterclass | 5 or 10 days | Online, classroom, in-house

Course overview

Pharmacy & Medical Supply Management Masterclass is a senior-level masterclass on strategy and performance in Pharmacy & Medical Supply Management. It covers the principles, the requirements of JCI standards, WHO guidance and ISO 15189, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Pharmacy & Medical Supply Management
- Apply the relevant requirements of JCI standards, WHO guidance and ISO 15189
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Build a business case and roadmap their leadership team can act on

Who should attend

Designed for hospital managers, quality coordinators, clinical leaders and healthcare administrators in senior and leadership roles.

Course outline (5 days)

Day 1: Strategic view of Pharmacy & Medical Supply Management

Trends, regulation and what leading companies do differently

Day 2: Benchmarking and performance

KPIs, maturity models and gap analysis

Day 3: Lessons from major incidents and projects

Decision points that changed outcomes

Day 4: Leading the change

Building the business case, budget and team capability

Day 5: Masterclass forum

Expert panel, peer exchange and personal roadmap

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
7–11 Feb 2027	Alexandria	Classroom	5 days	\$5,500
21 Mar – 1 Apr 2027	Al Khobar	Classroom	10 days	\$9,900
29 Mar – 2 Apr 2027	Singapore	Classroom	5 days	\$5,500
10–21 May 2027	Luanda	Classroom	10 days	\$9,900
23–27 Aug 2027	Online (live)	Online (live)	5 days	\$3,000
21–25 Feb 2028	Nairobi	Classroom	5 days	\$5,500
27 Mar – 7 Apr 2028	Johannesburg	Classroom	10 days	\$9,900
23–27 Apr 2028	Algiers	Classroom	5 days	\$5,500
19–30 Jun 2028	Manchester	Classroom	10 days	\$9,900
14–18 Aug 2028	Online (live)	Online (live)	5 days	\$3,000
22–26 Jan 2029	Beirut	Classroom	5 days	\$5,500
16–27 Apr 2029	Stockholm	Classroom	10 days	\$9,900
4–8 Jun 2029	Johannesburg	Classroom	5 days	\$5,500
15–26 Oct 2029	Baku	Classroom	10 days	\$9,900
3–7 Dec 2029	Online (live)	Online (live)	5 days	\$3,000
22–26 Apr 2030	Sharjah	Classroom	5 days	\$5,500
29 Jul – 9 Aug 2030	Vienna	Classroom	10 days	\$9,900
19–23 Aug 2030	Baku	Classroom	5 days	\$5,500
23 Sep – 4 Oct 2030	Singapore	Classroom	10 days	\$9,900
18–22 Nov 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/pharmacy-and-medical-supply-management-masterclass/>

WhatsApp: +971 50 697 0908

Email: training@qimmatrainig.com

