



Problem Solving Tools (8D) Masterclass

Quality & ISO Management

QGT-QMS-175 | Masterclass | 5 or 10 days | Online, classroom, in-house

Course overview

Problem Solving Tools (8D) Masterclass is a senior-level masterclass on strategy and performance in Problem Solving Tools (8D). It covers the principles, the requirements of ISO 9001, ISO 19011, ISO 31000 and ASQ bodies of knowledge, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Problem Solving Tools (8D)
- Apply the relevant requirements of ISO 9001, ISO 19011, ISO 31000 and ASQ bodies of knowledge
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Build a business case and roadmap their leadership team can act on

Who should attend

Designed for quality managers, auditors, engineers and process owners in senior and leadership roles.

Course outline (5 days)

Day 1: Strategic view of Problem Solving Tools (8D)

Trends, regulation and what leading companies do differently

Day 2: Benchmarking and performance

KPIs, maturity models and gap analysis

Day 3: Lessons from major incidents and projects

Decision points that changed outcomes

Day 4: Leading the change

Building the business case, budget and team capability

Day 5: Masterclass forum

Expert panel, peer exchange and personal roadmap

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
26–30 Apr 2027	Istanbul	Classroom	5 days	\$5,500
5–16 Jul 2027	Munich	Classroom	10 days	\$9,900
9–13 Aug 2027	Madrid	Classroom	5 days	\$5,500
20 Sep – 1 Oct 2027	Stockholm	Classroom	10 days	\$9,900
8–12 Nov 2027	Online (live)	Online (live)	5 days	\$3,000
26–30 Mar 2028	Salalah	Classroom	5 days	\$5,500
17–28 Apr 2028	Sharjah	Classroom	10 days	\$9,900
19–23 Jun 2028	Athens	Classroom	5 days	\$5,500
25 Sep – 6 Oct 2028	Istanbul	Classroom	10 days	\$9,900
6–10 Nov 2028	Online (live)	Online (live)	5 days	\$3,000
21–25 Jan 2029	Sharm El Sheikh	Classroom	5 days	\$5,500
4–15 Jun 2029	Beirut	Classroom	10 days	\$9,900
13–17 Aug 2029	Manchester	Classroom	5 days	\$5,500
15–26 Oct 2029	Nairobi	Classroom	10 days	\$9,900
12–16 Nov 2029	Online (live)	Online (live)	5 days	\$3,000
24–28 Feb 2030	Al Khobar	Classroom	5 days	\$5,500
12–23 Aug 2030	London	Classroom	10 days	\$9,900
6–10 Oct 2030	Jeddah	Classroom	5 days	\$5,500
10–21 Nov 2030	Cairo	Classroom	10 days	\$9,900
25–29 Nov 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/problem-solving-tools-8d-masterclass/>

WhatsApp: +971 50 697 0908

Email: training@qimmatrainig.com

