



Robotic Process Automation (RPA)

IT, Cybersecurity & AI

QGT-ITD-117 | Foundation | 5 or 10 days | Online, classroom, in-house

Course overview

Robotic Process Automation (RPA) is an introduction that builds a solid working knowledge in Robotic Process Automation (RPA). It covers the principles, the requirements of ISO 27001, NIST CSF, ITIL 4 and COBIT 2019, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Robotic Process Automation (RPA)
- Apply the relevant requirements of ISO 27001, NIST CSF, ITIL 4 and COBIT 2019
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for IT professionals, analysts, engineers and digital transformation teams, new joiners and anyone who needs a solid grounding in the subject.

Course outline (5 days)

Day 1: Principles and terminology

Scope, key definitions and how Robotic Process Automation (RPA) fits into daily operations

Day 2: Codes, standards and requirements

What ISO 27001, NIST CSF, ITIL 4 and COBIT 2019 require, and how to read them

Day 3: Methods, tools and calculations

Step-by-step methods, checklists and worked examples

Day 4: Operation, inspection and common problems

Typical failures, warning signs and what to do about them

Day 5: Case studies, workshop and assessment

Group exercise on real cases and a final knowledge check

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
29 Mar – 2 Apr 2027	Abu Dhabi	Classroom	5 days	\$5,500
19–30 Apr 2027	Munich	Classroom	10 days	\$9,900
21–25 Jun 2027	Zurich	Classroom	5 days	\$5,500
6–17 Sep 2027	Vienna	Classroom	10 days	\$9,900
22–26 Nov 2027	Online (live)	Online (live)	5 days	\$3,000
27–31 Mar 2028	Tbilisi	Classroom	5 days	\$5,500
15–26 May 2028	Abu Dhabi	Classroom	10 days	\$9,900
28 May – 1 Jun 2028	Al Khobar	Classroom	5 days	\$5,500
31 Jul – 11 Aug 2028	Berlin	Classroom	10 days	\$9,900
30 Oct – 3 Nov 2028	Online (live)	Online (live)	5 days	\$3,000
12–16 Feb 2029	Beirut	Classroom	5 days	\$5,500
10–21 Jun 2029	Manama	Classroom	10 days	\$9,900
17–21 Sep 2029	Dublin	Classroom	5 days	\$5,500
22 Oct – 2 Nov 2029	Johannesburg	Classroom	10 days	\$9,900
12–16 Nov 2029	Online (live)	Online (live)	5 days	\$3,000
24–28 Jun 2030	Casablanca	Classroom	5 days	\$5,500
7–18 Jul 2030	Kuwait City	Classroom	10 days	\$9,900
26–30 Aug 2030	Tbilisi	Classroom	5 days	\$5,500
2–13 Sep 2030	Baku	Classroom	10 days	\$9,900
11–15 Nov 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/robotic-process-automation-rpa/>

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