



Smart Government & E-Services

Government, Legal & Public Sector

QGT-GOV-104 | Foundation | 5 or 10 days | Online, classroom, in-house

Course overview

Smart Government & E-Services is an introduction that builds a solid working knowledge in Smart Government & E-Services. It covers the principles, the requirements of international public-sector frameworks and GCC regulations, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Smart Government & E-Services
- Apply the relevant requirements of international public-sector frameworks and GCC regulations
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for government officials, legal advisors, compliance officers and policy teams, new joiners and anyone who needs a solid grounding in the subject.

Course outline (5 days)

Day 1: Principles and terminology

Scope, key definitions and how Smart Government & E-Services fits into daily operations

Day 2: Codes, standards and requirements

What international public-sector frameworks and GCC regulations require, and how to read them

Day 3: Methods, tools and calculations

Step-by-step methods, checklists and worked examples

Day 4: Operation, inspection and common problems

Typical failures, warning signs and what to do about them

Day 5: Case studies, workshop and assessment

Group exercise on real cases and a final knowledge check

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
10–14 May 2027	Beirut	Classroom	5 days	\$5,500
21 Jun – 2 Jul 2027	Munich	Classroom	10 days	\$9,900
2–6 Aug 2027	Athens	Classroom	5 days	\$5,500
16–27 Aug 2027	Cape Town	Classroom	10 days	\$9,900
8–12 Nov 2027	Online (live)	Online (live)	5 days	\$3,000
22–26 May 2028	Accra	Classroom	5 days	\$5,500
5–16 Jun 2028	Abu Dhabi	Classroom	10 days	\$9,900
26–30 Jun 2028	Madrid	Classroom	5 days	\$5,500
30 Jul – 10 Aug 2028	Cairo	Classroom	10 days	\$9,900
30 Oct – 3 Nov 2028	Online (live)	Online (live)	5 days	\$3,000
15–19 Jan 2029	Bangkok	Classroom	5 days	\$5,500
20–31 Aug 2029	Zurich	Classroom	10 days	\$9,900
27–31 Aug 2029	Kigali	Classroom	5 days	\$5,500
1–12 Oct 2029	Dubai	Classroom	10 days	\$9,900
8–12 Oct 2029	Online (live)	Online (live)	5 days	\$3,000
21–25 Jan 2030	Houston	Classroom	5 days	\$5,500
25 Mar – 5 Apr 2030	Berlin	Classroom	10 days	\$9,900
7–11 Jul 2030	Jeddah	Classroom	5 days	\$5,500
15–26 Jul 2030	Kuala Lumpur	Classroom	10 days	\$9,900
2–6 Sep 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/smart-government-and-e-services/>

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