



Smart Government & E-Services: Practical Workshop

Government, Legal & Public Sector

QGT-GOV-140 | Practical workshop | 5 or 10 days | Online, classroom, in-house

Course overview

Smart Government & E-Services: Practical Workshop is a hands-on workshop built around exercises and real site problems in Smart Government & E-Services. It covers the principles, the requirements of international public-sector frameworks and GCC regulations, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Smart Government & E-Services
- Apply the relevant requirements of international public-sector frameworks and GCC regulations
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for government officials, legal advisors, compliance officers and policy teams who want practice rather than theory.

Course outline (5 days)

Day 1: Workshop briefing and baseline

Participants bring a real problem from their own site

Day 2: Guided practice 1

Hands-on exercises using templates, checklists and calculators

Day 3: Guided practice 2

Simulations and role-play based on Smart Government & E-Services scenarios

Day 4: Field cases from the Gulf and Africa

Analysing what went wrong and what worked

Day 5: Action plan and peer review

Each participant leaves with a reviewed improvement plan

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
8–12 Mar 2027	Abu Dhabi	Classroom	5 days	\$5,500
26 Apr – 7 May 2027	Madrid	Classroom	10 days	\$9,900
21–25 Jun 2027	Amsterdam	Classroom	5 days	\$5,500
25 Oct – 5 Nov 2027	Milan	Classroom	10 days	\$9,900
8–12 Nov 2027	Online (live)	Online (live)	5 days	\$3,000
10–14 Jan 2028	Cape Town	Classroom	5 days	\$5,500
31 Jan – 11 Feb 2028	Kuala Lumpur	Classroom	10 days	\$9,900
13–17 Mar 2028	Edinburgh	Classroom	5 days	\$5,500
29 May – 9 Jun 2028	Stockholm	Classroom	10 days	\$9,900
28 Aug – 1 Sep 2028	Online (live)	Online (live)	5 days	\$3,000
26–30 Mar 2029	Amsterdam	Classroom	5 days	\$5,500
23 Apr – 4 May 2029	Marrakech	Classroom	10 days	\$9,900
8–12 Jul 2029	Sharm El Sheikh	Classroom	5 days	\$5,500
6–17 Aug 2029	Milan	Classroom	10 days	\$9,900
1–5 Oct 2029	Online (live)	Online (live)	5 days	\$3,000
25 Feb – 1 Mar 2030	Abu Dhabi	Classroom	5 days	\$5,500
4–15 Mar 2030	Casablanca	Classroom	10 days	\$9,900
8–12 Jul 2030	Kuala Lumpur	Classroom	5 days	\$5,500
11–22 Aug 2030	Dammam	Classroom	10 days	\$9,900
23–27 Sep 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/smart-government-and-e-services-practical-workshop/>

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