



Total Quality Management (TQM): Practical Workshop

Quality & ISO Management

QGT-QMS-152 | Practical workshop | 5 or 10 days | Online, classroom, in-house

Course overview

Total Quality Management (TQM): Practical Workshop is a hands-on workshop built around exercises and real site problems in Total Quality Management (TQM). It covers the principles, the requirements of ISO 9001, ISO 19011, ISO 31000 and ASQ bodies of knowledge, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Total Quality Management (TQM)
- Apply the relevant requirements of ISO 9001, ISO 19011, ISO 31000 and ASQ bodies of knowledge
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Prepare an improvement plan for their own site or organisation

Who should attend

Designed for quality managers, auditors, engineers and process owners who want practice rather than theory.

Course outline (5 days)

Day 1: Workshop briefing and baseline

Participants bring a real problem from their own site

Day 2: Guided practice 1

Hands-on exercises using templates, checklists and calculators

Day 3: Guided practice 2

Simulations and role-play based on Total Quality Management (TQM) scenarios

Day 4: Field cases from the Gulf and Africa

Analysing what went wrong and what worked

Day 5: Action plan and peer review

Each participant leaves with a reviewed improvement plan

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
28 Feb – 4 Mar 2027	Muscat	Classroom	5 days	\$5,500
14–25 Mar 2027	Sharm El Sheikh	Classroom	10 days	\$9,900
17–21 May 2027	Cape Town	Classroom	5 days	\$5,500
30 May – 10 Jun 2027	Amman	Classroom	10 days	\$9,900
23–27 Aug 2027	Online (live)	Online (live)	5 days	\$3,000
22–26 May 2028	Nairobi	Classroom	5 days	\$5,500
5–16 Jun 2028	Athens	Classroom	10 days	\$9,900
3–7 Jul 2028	Munich	Classroom	5 days	\$5,500
15–26 Oct 2028	Dammam	Classroom	10 days	\$9,900
13–17 Nov 2028	Online (live)	Online (live)	5 days	\$3,000
8–12 Jan 2029	Stockholm	Classroom	5 days	\$5,500
25 Mar – 5 Apr 2029	Kuwait City	Classroom	10 days	\$9,900
2–6 Jul 2029	Tunis	Classroom	5 days	\$5,500
10–21 Sep 2029	Nairobi	Classroom	10 days	\$9,900
12–16 Nov 2029	Online (live)	Online (live)	5 days	\$3,000
14–18 Jan 2030	Manchester	Classroom	5 days	\$5,500
18–29 Mar 2030	Singapore	Classroom	10 days	\$9,900
15–19 Apr 2030	Geneva	Classroom	5 days	\$5,500
9–20 Sep 2030	Dubai	Classroom	10 days	\$9,900
25–29 Nov 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/total-quality-management-tqm-practical-workshop/>

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