



Warehouse Management & Operations Masterclass

Supply Chain, Procurement & Logistics

QGT-SCM-165 | Masterclass | 5 or 10 days | Online, classroom, in-house

Course overview

Warehouse Management & Operations Masterclass is a senior-level masterclass on strategy and performance in Warehouse Management & Operations. It covers the principles, the requirements of CIPS and ASCM frameworks, Incoterms 2020 and ISO 28000, and the practical methods used on site, with case studies from operations in the Gulf, Africa and worldwide. Available online, in the classroom in 60 cities, or in-house.

What participants will be able to do

- Explain the principles, terminology and scope of Warehouse Management & Operations
- Apply the relevant requirements of CIPS and ASCM frameworks, Incoterms 2020 and ISO 28000
- Use practical tools, checklists and calculations with confidence
- Recognise common problems, risks and root causes and choose the right corrective action
- Build a business case and roadmap their leadership team can act on

Who should attend

Designed for procurement, supply chain, warehouse and logistics professionals in senior and leadership roles.

Course outline (5 days)

Day 1: Strategic view of Warehouse Management & Operations

Trends, regulation and what leading companies do differently

Day 2: Benchmarking and performance

KPIs, maturity models and gap analysis

Day 3: Lessons from major incidents and projects

Decision points that changed outcomes

Day 4: Leading the change

Building the business case, budget and team capability

Day 5: Masterclass forum

Expert panel, peer exchange and personal roadmap

What the 10-day edition adds

Day 6: Applied project, part 1 – Apply the week-one methods to a case from your organisation

Day 7: Data and digital tools – Software, spreadsheets and digital tools used in practice

Day 8: Lessons from incidents and audits – What investigations and audit findings teach

Day 9: Applied project, part 2 – Complete, test and refine your solution

Day 10: Presentations and final assessment – Present to the group and complete the final assessment

Fees (USD per participant)

Duration	Live online	Classroom	In-house
5 days	\$3,000	\$5,500	On quote
10 days	\$5,500	\$9,900	On quote

Fees include course material and certificate of completion; classroom fees include refreshments and lunch. In-house training is priced per group.

Dates and cities 2027–2030

Dates	City	Format	Duration	Fee
25–29 Jan 2027	Accra	Classroom	5 days	\$5,500
12–23 Apr 2027	Manchester	Classroom	10 days	\$9,900
26–30 Jul 2027	Dublin	Classroom	5 days	\$5,500
13–24 Sep 2027	Prague	Classroom	10 days	\$9,900
18–22 Oct 2027	Online (live)	Online (live)	5 days	\$3,000
24–28 Jan 2028	Stockholm	Classroom	5 days	\$5,500
19–30 Jun 2028	Tbilisi	Classroom	10 days	\$9,900
20–24 Aug 2028	Erbil	Classroom	5 days	\$5,500
2–13 Oct 2028	Paris	Classroom	10 days	\$9,900
27 Nov – 1 Dec 2028	Online (live)	Online (live)	5 days	\$3,000
2–6 Apr 2029	Johannesburg	Classroom	5 days	\$5,500
3–14 Jun 2029	Doha	Classroom	10 days	\$9,900
9–13 Jul 2029	Houston	Classroom	5 days	\$5,500
27 Aug – 7 Sep 2029	Munich	Classroom	10 days	\$9,900
10–14 Sep 2029	Online (live)	Online (live)	5 days	\$3,000
10–14 Feb 2030	Algiers	Classroom	5 days	\$5,500
4–15 Mar 2030	Dubai	Classroom	10 days	\$9,900
22–26 Apr 2030	Beirut	Classroom	5 days	\$5,500
13–24 May 2030	Bangkok	Classroom	10 days	\$9,900
22–26 Jul 2030	Online (live)	Online (live)	5 days	\$3,000

How to register

Register online or scan the code

<https://qimmatrainig.com/courses/warehouse-management-and-operations-masterclass/>

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